

CompTIA A+ 2008 Essentials 220-602 IT Technician Pop Quiz 7

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1. Which command is used to view the assigned physical address of the network adapter installed in a Windows XP machine?

- A. Ipconfig/all
- B. Winipcfg/all
- C. Sysconfig/all
- D. Attrib/all

2. What would you enter into the Run dialog box located off the start menu of a Windows XP machine to access a command prompt?

- A. Prompt
- B. Command
- C. CMD
- D. Help

3. Which item is an example of a physical address?

- A. 3A 24 CD A1 3D E2
- B. 192.168.0.1
- C. Localhost
- D. Richard@USA.net

4. Which command is used to convert a FAT32 partition to NTFS?

- A. convert:fat32:ntfs
- B. convert c:/fs:ntfs
- C. convert fat32 = ntfs
- D. ntfs c:/convert

5. Where would you look to see if someone attempted to logon to the computer and failed?

- A. System Configuration
- B. Performance monitor
- C. Event Viewer
- D. System Registry

6. Who can initiate a remote desktop session?

- A. An expert.
- B. A novice
- C. Either an expert or novice.
- D. Only an expert can initiate a remote desktop session.

7. Which is the correct path for adding a new printer to a PC?

- A. Start | Control Panel | Printers and Faxes | Add Printer
- B. Right-click the taskbar and then select Add printer from the drop down menu list.
- C. Right-click "My Computer" and then select "Add Printer" from the drop down menu list.
- D. Start | Control Panel | Add Hardware | Add Printer

8. Which command is used to partition a hard disk?

- A. Format
- B. Partition
- C. Fdisk
- D. System Config

9. Which command can be used to reestablish a DHCP network connection?

- A. Ipconfig/renew
- B. Ipconfig/release
- C. Ipconfig/eval
- D. Ipconfig/new

10. A PC consistently displays the wrong date and time. What is most likely the cause of the problem?

- A. The RAM is slowly going bad.
- B. The HDD boot sector is corrupt.
- C. The CMOS battery is losing its charge.
- D. The operating system needs the latest service pack.

11. Which command issued at the command prompt, will reveal the version of Windows that is installed on a computer?

- A. Winx
- B. Sysconfig
- C. System
- D. Ver

12. You can ping a computer using its IP address and receive a ping reply. You ping the same computer using its assigned name and receive a timed out message. What is most likely the cause?

- A. The network card is configured with a static IP address.
- B. The network card is configured using a dynamic IP address.
- C. The DNS service is not working correctly.
- D. The DHCP service is not working correctly.

13. You have just replaced a customer's floppy drive with a new one. The new floppy drive LED stays on constantly after the computer is booted. What is most likely the problem?

- A. The data cable is connected incorrectly.
- B. The wrong type of power connector has been connected to the floppy drive.
- C. The BIOS did not properly detect the new floppy drive.
- D. The LED is being lit all the time is normal and indicates the drive is working correctly.

14. What should be done first before upgrading an operating system?

- A. Format the active partition.
- B. Create an extended partition.
- C. Backup data and system files.
- D. Install a new version of antivirus that is compatible with the new operating system upgrade.

15. Which is the correct path to view the directory tree structure of files and folders using Explorer in Windows XP?

- A. Start | All Programs | Accessories | Windows Explorer
- B. Start | All Programs | Accessories | System Tools | Windows Explorer
- C. Start | All Programs | Windows Explorer
- D. Start | Control Panel | Windows Explorer

16. After installing an upgrade to Windows XP, an important software application will not run properly. What should be done first to correct the problem?

- A. Reinstall the Windows upgrade.
- B. Open the registry and look for an inappropriate software application configuration.
- C. Run Msconfig and disable the software application.
- D. Reinstall the software application.

17. Where is the "Dir" command located in a Windows XP system?

- A. C:/Windows/System32/dir
- B. C:/Windows/System/Setup
- C. Cmd.exe
- D. chdisk.exe

18. How would you hide a document file named "MyMemo.doc" using the command prompt?

- A. attrib = hide/MyMemo.doc
- B. attrib + H MyMemo.doc
- C. MyMemo + Attrib/h
- D. Cypher MyMemo.doc

19. Which laser printer part is most commonly associated with a paper jam?

- A. fuser
- B. toner cartridge
- C. pickup rollers
- D. corona wire

20. Which part of a laser printer most commonly cause burns when not allowed ample time to cool before servicing?

A. Paper feed.

B. Laser

C. Corona wire

D. fuser

Answers

1. A, Ipconfig/all
2. C, cmd
3. A, the MAC address example is the physical address.
4. B, convert c:/fs:ntfs
5. C, event viewer.
6. B, only the novice.
7. A
8. C, Fdisk
9. A, Ipconfig/renew
10. C, CMOs battery is losing its charge.
11. D, ver.
12. C, the DNS service is not running.
13. A, the data cable connection is incorrectly connected backwards.
14. C, always backup first before performing an upgrade.
15. A, Start | All Programs | Accessories | Windows Explorer
16. D, reinstall the software application.
17. C, it is part of the cmd.exe
18. B, attrib +h MyMemo.doc
19. C, paper pickup rollers.
20. D, fuser gets very hot!