

**Practice Test**  
**CompTIA A+ 220 801 Domain 4 Printers**  
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Printers account for 11 percent of the CompTIA A+ 220-801 examination, or approximately 10 questions. The printer questions can be difficult because they may be directed at a type of printer that you are not familiar with, or a procedure you have never performed. Be sure to use the related Study Guide provided **before** attempting this CompTIA A+ test question simulation for printers. You will need at least a 70 to pass this practice test.

**1. Which step of the laser printer process uses laser light to write images on the laser printer drum?**

- A. Processing
- B. Developing
- C. Exposing
- D. Developing

**2. What term is used to describe the temporary storage of a file before it is sent to a printer?**

- A. Writing
- B. Spooling
- C. Imaging
- D. Share

**3. Which are the two most common methods of connecting an all-in-one printer to a computer? (Select two.)**

- A. USB cable
- B. RF Wireless
- C. RS-232
- D. Serial Cable

**4. A laser printer produces copies that easily smear when touched. What laser printer component is most likely causing the problem?**

- A. Laser
- B. Drum
- C. Fuser
- D. Transfer corona

**5. You want to install the very latest print drivers for a customer's printer? Where would you locate the latest drivers?**

- A. At the Microsoft support website.
- B. On the latest version of the Windows operating system installation DVD.
- C. On the printer manufacturer's website.
- D. On the DVD that accompanied the printer when purchased.

**6. Which is the correct network path to a printer named HPprinter connected to a computer called Mycomputer?**

- A. [\\HPprinter\Mycomputer](#)
- B. [\\Mycomputer\HPprinter](#)
- C. \HPprinter\Mycomputer
- D. /Mycomputer/HPprinter

**7. You have a printer configured to share with your HomeGroup. The printer was working fine yesterday but today you cannot print. What is most likely the cause of the problem?**

- A. The printer is out of toner.
- B. The printer is offline.
- C. The printer is no longer shared.
- D. The printer driver is corrupt.

**8. Which would be the most common impact printer maintenance task?**

- A. Replacement of the impact head.
- B. Replacement of the ribbon cartridge
- C. Replacement of the toner cartridge
- D. Replacement of pickup rollers

**9. Which laser printer part is most likely the cause a printer suddenly start printing blank paper?**

- A. Low toner
- B. Defective Transfer Corona wire
- C. Defective Fuser
- D. Electrical breaker is tripped

**10. Which printer connection type requires line of sight to successfully transfer information from a mobile device to a printer?**

- A. 802.11x
- B. Bluetooth
- C. Infrared
- D. Wi-Fi

## Correct Answers

1. Which step of the laser printer process uses laser light to write images on the laser printer drum? **C. Exposing**
2. What term is used to describe the temporary storage of a file before it is sent to a printer? **B. Spooling**
3. Which are the two most common methods of connecting an all-in-one printer to a computer? (Select two.)  
**A. USB cable**  
**B. RF Wireless**
4. A laser printer produces copies that easily smear when touched. What laser printer component is most likely causing the problem? **C. Fuser**
5. You want to install the very latest print drivers for a customer's printer? Where would you locate the latest drivers? **C. On the printer manufacturer's website.**
6. Which is the correct network path to a printer named HPprinter connected to a computer called Mycomputer? **B. \\Mycomputer\HPprinter**
7. You have a printer configured to share with your HomeGroup. The printer was working fine yesterday but today you cannot print. What is most likely the cause of the problem? **B. The printer is offline.**
8. Which would be the most common impact printer maintenance task?  
**B. Replacement of the ribbon cartridge**
9. Which laser printer part is most likely the cause a printer suddenly start printing blank paper? **B. Defective Transfer Corona wire**
10. Which printer connection type requires line of sight to successfully transfer information from a mobile device to a printer? **C. Infrared**